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Using the following scale, please indicate the extent to which you agree or disagree with the following statements.

SCALE: SD = Strongly Disagree, D = Disagree, DA = Sometimes Disagree/Agree, A = Agree, SA = Strongly Agree.

<i>Content</i>	SD	D	DA	A	SA
Q1 I understood the material presented in this learning event.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q2 The flow of this learning event was easy to follow.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q3 The discussion time was useful.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Facilitator(s)</i>	SD	D	DA	A	SA
Q4 The facilitators presented information clearly.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q5 The facilitator(s) was well prepared and organized.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q6 Overall, the facilitator's performance was excellent.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Overall</i>	SD	D	DA	A	SA
Q7 This learning event was a good use of my time.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q8 I understand how this learning event has prepared me to perform my role.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q9 By attending this learning event, I will be better able to provide great customer service.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q10 I participated as much as possible in this learning event.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q11 I feel prepared to use the information I learned in this learning event.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q12 I feel comfortable applying the information I learned in this learning event.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q13 Overall, I am satisfied with the physical learning event environment (i.e., room, computer, chairs).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q14 Considering everything, I am satisfied with this learning event.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Pace of this learning event:					
Much too slow	Too slow	Just Right	Too fast	Much too fast	
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
The Length of this learning event:					
Much too short	Too short	Just Right	Too long	Much too long	
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
How much of the information in this learning event was new:					
None	Less than Half	Half	More than half	All	
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	

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On a scale of 1 to 10, how would you rate your skill level using the information learned in this event? (1=low, 10= high)
On a scale of 1 to 10, how certain are you about the estimate in the preceding question? (1=low, 10= high)
Please share one to two pieces of this learning event that were MOST important to you.
Please share one to two pieces of this learning event that were LEAST important to you.
Please share any comments about the content, facilitator(s), or overall learning event below.